

臺北市內湖親子館：邁向十年的黃金歲月

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一棵小樹苗，在十年後將可茁壯為一棵大樹，一個從母胎中誕生的嬰兒，在歷經十年的成長後，將可成為一個國小高年級的學童，而臺北市政府社會局委託本校家庭研究與兒童發展學系(以下簡稱家兒系)管理的「臺北市內湖親子館」也將邁入第十年的營運。本人擔任此一委託案執行長，長期培育親子館暨托嬰中心教保人才，以專業團隊協助臺北市政府服務 0 至 6 歲的幼兒及其家長，這段雖辛苦但美好的歷程，在此藉本文做一感恩的回顧。

本人自 2013 年承接內湖親子館暨托嬰中心至今，除了以「好，還要更好」作為服務團隊的自我期許外，家兒系專任教師們更是支持本委託案的最佳後盾，如王慧敏、高博銓、謝文宜及張志豪等多名教師皆不定期為親子館暨托嬰中心人員提供專業培訓，以協助現場服務人員具備幼教專業，並擁有助人知能。如此，透過專業師資的輔導，不僅提升教保



2014 年 2 月 11 日內湖親子館暨托嬰中心開幕
Opening Ceremony of Neihu Parent-Child and Daycare Center on February 11, 2014.



1 週年特別活動
First Anniversary



2021 年 1 月 5 日丁斌首校長親臨內湖親子館
President Ting Pin-Shou visited Neihu Parent-Child Center on January 5, 2021.

人員與行政督導的教保素養，亦強化行政業務處理的能力。由於家兒系專業師資團隊的投入，使得親子館暨托嬰中心在各方面都有傑出的表現，例如內湖托嬰中心在臺北市社會局每三年一次的托嬰中心評鑑中，於 2015、2018 及 2021 年度均獲「優等」的榮譽，此外，該中心亦長期作為大臺北地區公私立大專校院幼兒教保人員的實習場域，並多次提供國內外大專校院教保相關科系參訪的機會。內湖親子館在過去十年間共歷經 8 次訪輔指導及 2015 年、2018 年 2 次評鑑，皆獲評鑑委員的肯定並給予優良的成績。親子館亦成為主管機關招待貴賓與各級學校指定參訪之指標親子館，如國際經濟合作與發展組織(OECD)的代表來臺，

教育部即指定親子館作為參訪單位，此外，亦曾接待非洲史瓦帝尼王國班柯希王子、大陸地區上海代表團、衛生福利部社會及家庭署貴賓及其他外縣市托育資源中心等人員或單位的交流與參訪，並成為各級學校單位及社福團體的經驗交流平台。

內湖親子館暨托嬰中心自承接迄今皆列為本校產學合作案，已歷經 3 期(2013-2015 年、2016-2018 年、2019-2021 年)，每期經費均達新臺幣四千萬元以上，是本校金額最高的產學合作案。直至 2021 年，由於社福單位托嬰中心的托育人員補助低於教育單位非營利幼兒園甚多，因而造成人員留任的不穩定性，在不



7 週年特別活動
Seventh Anniversary

得已的情形下，只好忍痛割捨內湖托嬰中心而僅承接親子館，雖然如此，產學合作案經費仍達二千七百萬元以上。在本案中，除了政府經費的挹注外，更重要的是提供家兒系學生就業機會，以親子館而言，約有高達 7 成以上的人員均為該系畢業校友，在現今嚴峻的大學招生環境中，這也成為該系強而有力的招生利器。

本人所帶領的內湖親子館暨托嬰中心(至 2021 年)將於明(2023)年屆滿十年，回首來時路，感謝臺北市政府社會局、本校長官與各處室人員、家兒系師生團隊，以及內湖親子館暨托嬰中心的小寶貝及家長們，使本人及服務團隊在付出專業與熱情的同時，亦獲得更為繽紛精彩的人生。

Neihu Parent-Child Center: A Decade of Service

Associate Professor Teresa Teng (鄧蔭萍), Department of Family Studies and Child Development

In ten years a seedling can become a tree, and a newborn baby a fifth grader. Commissioned by Taipei City's Department of Social Welfare, the Department of Family Studies and Child Development (DFSCD) has run the Neihu Parent-Child Center for a decade. As the coordinator of this government commissioned program, I have strived to cultivate talent for this parent-child center. Our team of professionals serve children, from ages 0-6, and their parents. In this article, I would like to share more details about this challenging but fulfilling journey.

Since taking on the parent-child and daycare center program in 2013, I have encouraged our team to always strive for the best. The faculty of DFSCD has been the best support for the running of the program.

For instance, Assistant Professor Wang Hui-Min (王慧敏), Kao Po-Chuan (高博銓), Chang Chih-Hao (張志豪) and Professor Wendy Hsieh (謝文宜) have offered training for the staff at the center to ensure that they are equipped with expertise of early childhood education. Training by professionals enhances the quality of staff at the parent-child center and has significantly improved their administrative capacity. Moreover, the support of our team has helped the parent-child center to achieve outstanding performance in different areas. For example, in an assessment conducted every three years by Taipei City's Department of Social Welfare, Neihu Parent-Child Center was given the award of distinction in 2015, 2018 and 2021. In addition, the parent-child center has provided internship opportunities for



特別活動 – 運動會
Sports Day



本校家兒系學生故事演示活動

Story Time performed by students of the Department of Family Studies and Child Development

students from public and private universities in Taipei and offered visits for domestic and overseas students studying in the area of early childhood education. Over the past decade, Neihu Parent-Child Center has participated in eight advisory visits and two assessments, taking place in 2015 and 2018, respectively. The center received excellent feedback and results. With its exceptional performance, Neihu Parent-Child center has often been chosen as the designated parent-child center to visit. For instance, it was picked by the Ministry of Education as one of the venues to visit for representatives from the Organization for Economic Co-operation and Development

(OECD). Other guests and groups that have visited include Prince Benkhosi Dlamini of Eswatini, China's Shanghai delegation, and guests from the Social and Family Affairs Administration, to name just a few.

This industry-academia collaboration started in 2013-2015 and was renewed twice (2016-2018 and 2019-2021). The funding for each phase stood at NT\$40 million; the highest amount for industry-academia collaboration so far at Shih Chien University. In 2021, with a lower government subsidy for the daycare center, compared to other non-profit nurseries, we were experiencing higher employee

turnover. In the end, we had no choice but to give up the daycare center and run the parent child center only. The funding was at NT\$27 million. Apart from government funding, the program aims to provide more job opportunities for our students. Currently, as much as 70 percent of the staff at Neihu Parent-Child Center are DFSCD alumni. While more universities are struggling with student recruitment, we have become more competitive by creating job opportunities for our students.

Neihu Parent-Child Center will have been running for a decade in 2023. Our team and I would like to give our gratitude to Taipei City's Department of Social Welfare, the management team, staff from Shih Chien University, and DFSCD faculty and students, as well as the children and parents at the center. We have enjoyed such a wonderful journey because of your support.



1	1. 說故事活動 Story Time
2	2. 寶寶抓週活動 One-year old baby celebration and activities



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| 1 | 1. 親職講座課程
Parenting Class |
| 2 | 2. 親子律動活動
Rhythm and Rhyme |